



(U) MESSIAH Web-Based Training Now Available to Analysts

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New training course available for users of the MESSIAH reporting tool (U//FOUO)

(U//FOUO) Reporter Toolsuite Services (S12T1) is pleased to announce the availability of a web-based training course for users of the MESSIAH reporting tool. The web-based course is the direct result of numerous requests from users in the Extended Enterprise, primarily Menwith Hill Station and Darmstadt. The course teaches analysts how to use MESSIAH to prepare serialized product reports, KLIEGLIGHTS, STRUM and virtually any other kind of text-based reports; it also provides instruction on logging functions and search and retrieval of report information, including content details, from the local MESSIAH database. The modular design of the course allows users to select only those topics that relate to their specific mission functions. The course may be accessed via a link from the [MESSIAH homepage](#) ("go messiah").

(U//FOUO) The courseware is robust and contains 500-plus instructional frames, with full navigation options within and among the six modules and 27 individual lessons. The developers chose the Agency-standard VUport program as the software template underlying the courseware; however, they have modified the design to provide enhanced navigation features. One such feature allows the user to return directly to any point within a lesson, after having chosen an external review link. This means that a user who is learning about KLIEGLIGHTs in Module 3 may select a link to Module 2 to review something else momentarily; the user may then navigate forwards or backwards at will within Module 2 and, by selecting the RETURN function on any screen, go directly back to the frame in Module 3 from which the review link was selected.

(U//FOUO) MESSIAH users at several U.S. and overseas locations (Darmstadt, Menwith Hill Station, Mildenhall, Elmendorf, Misawa, Okinawa, RAINFALL and the Meade Operations Center) were invited to use and evaluate the course. To date, nine users (from Darmstadt and Okinawa) have completed the course and returned the evaluation forms. Preliminary results are promising; therefore, S12T1 has decided to make the courseware immediately available to all MESSIAH users, even as suggestions for minor changes are being evaluated for implementation.

(U//FOUO) Reporter Toolsuite Services expects significant cost savings to accrue to the Agency as a result of the web-based implementation. Also expected is a rise in user confidence and a concomitant increase in usage of the tool, as analysts take advantage of the "on demand" availability of web-based training. With over 30 sites currently using MESSIAH to accomplish all or a part of their reporting mission, the development team anticipates that several hundred persons per year may avail themselves of the training.

(U//FOUO) To be sure, the team will still have to provide initial training in mask building and administration functions when new MESSIAH systems are installed; however, classroom training of large groups of analysts (sometimes several hundred at a single site) may just be a burden, and an expense, that has disappeared forever!

(U//FOUO) See a [previous article](#) in which the author reported on how recent requests from the field, particularly from Menwith Hill Station, resulted in significant enhancements to the utility of the MESSIAH reporting tool.

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