

(U) Where to Get CPE Help

FROM: Chief, ISS's Marketing and Communications Branch (S12M2) Run Date: 10/19/2006

(U) Help Is Here

(U) CPE users: Support will be available via an online, interactive Frequently Asked Question (FAQ) page (accessible from the " <u>go</u> <u>cpe</u>" page). The page enables users to search for an answer to questions. If you cannot find the answer to your question, you can submit your question to the CPE Helpdesk via the FAQ. The helpdesk is manned during regular duty hours, Monday through Friday.

(U) The CPE Helpdesk will answer all tool-related questions and will forward any reporting-related questions to the appropriate <u>URS</u> <u>center</u>, which should provide an answer within a short period of time. Any after-hours reporting-related questions should be directed to the SRO/RO (Senior Reporting Officer/Reporting Officer) in NSOC.

(U) Upcoming

(U) Further details on CPE will be forthcoming on a regular basis via CPE communiqués. For more information on CPE, please visit the <u>CPE website</u> ("go cpe").



- 1. <u>SID Set to Roll Out</u> <u>New Tool for</u> Authoring Reports
- 2. <u>CPE Delayed, But</u> <u>Improved</u>
- 3. <u>CPE Not Mandatory</u> for All Reporters
- 4. <u>CPE: Training</u> <u>Information</u>
- 5. <u>Rollout Schedule for</u> <u>SOD-CPE</u>
- 6. <u>Branch Managers'</u> <u>Responsibilities for</u> <u>SOD-CPE Rollout</u>
- 7. <u>CPE Update: Check</u> <u>CPE Web Page for</u> Schedule Updates
- 8. <u>CPE Online Training</u> <u>Now Available</u>
- 9. Where to Get CPE Help
- 10. <u>CPE Soon Available</u> to All
- 11. CPE Now Open to All
- 12. <u>SOD-CPE Transition:</u> <u>SOD</u> <u>Decommissioning</u> Timeline
- 13. <u>Next Release of CPE</u> Now Available
- 14. <u>CPE: New Demo Site</u> <u>Previews New</u> <u>Developments</u>

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